

## A LETTER OF THANKS

I just want to take a moment to thank everyone who made it possible for me to have the best job in the world for the last 25 years. Without you, it never would have worked. You were understanding enough to forgive my many mistakes, loyal enough to stick with me, and vocal enough to advertise when you were satisfied. You also taught me patience and humility which were never strong points of mine.

Selling the business was a very difficult decision. I considered just stopping and putting the key in the door but felt I owed you the loyalty you had showed me. After looking long and hard for the right person, I decided Stephen Keoseian was the right man. And after an extensive apprenticeship, I was sure I had made the right decision. Steve is smart, as honest as the day is long, knows what hard work is, really wants to help people, and most importantly realizes that every business lives or dies based on customer service. I am sure that he will do things differently than I did but I am equally as sure that he will do the right thing and take good care of you.

Thank you again and if you're ever in Maine, stop in and say "Hello".

Sincerely,



Bart Hersey